

Sector	QPCode	Job Role Name	NSQF Level	Equipment Name	Minimum number of Equipment required (per batch of 30 trainees)	Unit Type	Is this a mandatory Equipment to be available at the Training Center (Yes/No)	Dimension/Specification/Description of the Equipment/ ANY OTHER REMARK
Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Computers	15	pieces	Yes	
Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Headsets	15	pieces	Yes	
Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Mic	15	pieces	Yes	
Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Crm Tool/Equivalent Software	1	pieces	Yes	
Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Voice/Accent Trainer Tool/Software	1	pieces	Yes	Win 7 and above with Min 2 GB RAM
Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Call Receiving & Distribution Setup (Epabx Or Server Based)	1	pieces	No	

Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Black/White Board	1	pieces	Yes	Smartphones with Android OS
Telecom	TEL/Q0101	Customer Care Executive (Relationship Centre)	4	Projection System With Pc/Laptop	1	pieces	Yes	

